

ZACHARY WHITE

PROFESSIONAL SUMMARY

Highly motivated and enthusiastic Computer Science student with strong foundations in programming, data structures and algorithms, cyber security and programming. Very experienced in problem solving and customer interaction through prior work in retail jobs, where I also developed excellent communication skills, teamworking skills and time-management skills. Proven ability to learn quickly, and adapt to my surroundings. I have attended local hackathon events hosted by Barclays and IBM, for the last 3 years and I am always looking to improve my knowledge.

WORK HISTORY

Store Assistant, 10/2023 to Current

Aldi - Sixfields, Northampton, Northamptonshire

- Completing tasks efficiently, in order to meet efficiency markings
- Completed purchases with cash, credit and debit payment methods, providing customer receipts for reference.
- Resolved customer complaints and process issues with proactive problem-solving skills
- Managing multiple customers at once, whilst on self-service tills
- Worked in a busy store that averages £15,000 in sales in a trading day

Customer Team Leader, 12/2022 to 04/2023

The Co-Operative - Upton, Northampton

- Increased customer satisfaction by resolving issues.
- Carried out day-to-day duties accurately and efficiently.
- Used critical thinking to break down problems, evaluate solutions and make decisions.
- Facilitated staff training, resulting in better customer service.
- Ensured that the shop was always policy compliant

Customer team member, 11/2021 to 12/2022

The Co-Operative - Upton, Northampton, Northamptonshire

- Provided customer assistance with a friendly, professional approach
- Handled tills and managed substantial cash amounts
- Restocked shelves efficiently
- Maintained cleanliness and organisation of store
- Coordinated order deliveries for customers through Deliveroo, Uber Eats and Starship

CONTACT

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WEBSITES, PORTFOLIOS, PROFILES

- <https://www.linkedin.com/in/zachary-white-84b9a5274/>

SKILLS

- Python
- Web Development (HTML, CSS, JS, PHP)
- Cyber Security + Encryption
- Bash scripting
- Project planning
- Multitasking efficiency
- Time-management
- Excellent communication skills
- Outgoing and enthusiastic
- Flexible

PROJECTS

- Smart Security Camera System using Python (Tkinter, Numpy, CV2)
- Creating minor applications with Bash Scripting
- Created a simple turn-based game in the console (Java)
- Simulated SQL Injection on a website login page, to demonstrate secure vs unsecure coding

EDUCATION

Bachelor of Science, Computer Science, 09/2022 - Current

University of Northampton - Northampton

A-Levels, Business, History and Criminology, 09/2020 to 05/2022
Campion Sixth Form - Bugbrooke, Northampton

GCSEs, 09/2015 to 03/2020
Campion Secondary School - Bugbrooke, Northampton

**CERTIFICATIONS AND
LICENSES**

Full UK Driving License

HOBBIES AND INTEREST

- Reading
- Programming
- Fitness
- Cooking

REFERENCES

References available upon request.